

# Accessibility Statement

**Jenny Garrett Global (Reflexion Associates Limited)**

Last updated: December 2025

## Our Commitment to Accessibility

At Jenny Garrett Global, inclusivity is at the heart of everything we do. We believe in creating an inclusive and supportive environment for all, and that includes making our website accessible to as many people as possible.

We're committed to ensuring our website meets the Web Content Accessibility Guidelines (WCAG) 2.1 at Level AA where possible.

## What We're Doing

We've taken the following steps to make our website accessible:

- Using clear, readable fonts and appropriate text sizes
- Ensuring sufficient colour contrast between text and backgrounds
- Providing alternative text for images
- Making sure the site can be navigated using a keyboard
- Using clear headings and logical page structure
- Ensuring forms are properly labelled
- Making links descriptive so they make sense out of context

## Known Issues

We're aware that some parts of our website may not be fully accessible. We're working to address these issues, including:

- Some older PDF documents may not be fully accessible to screen readers
- Some embedded third-party content may have accessibility limitations

We're committed to improving these areas and welcome feedback on any accessibility barriers you encounter.

## Our Services

When delivering training and coaching, we're committed to making reasonable adjustments to meet individual needs. If you're participating in one of our programmes and have accessibility requirements, please let us know in advance so we can support you.

## Feedback and Contact

We welcome your feedback on the accessibility of our website and services. If you encounter any barriers or have suggestions for improvement, please contact us:

Email: [info@jennygarrett.global](mailto:info@jennygarrett.global)

Phone: +44 (0) 8447764744

We'll do our best to respond within 5 working days and work with you to find a solution.

## Enforcement

If you're not satisfied with our response, you can contact the Equality Advisory Support Service (EASS) at [equalityadvisoryservice.com](https://equalityadvisoryservice.com).

**Signed:** Jenny Garrett OBE

**Date:** December 2025

**Next review:** December 2026